

# GENERAL INFORMATION

## REGISTRATION AND DEPOSIT:

A deposit of \$200 per person (\$500 for cruise), of which \$100 per person is non-refundable, is required to finalize registration. The balance is due 75 days prior to departure (90 days for cruise). If payments are not received by the due date(s) specified, reservations may be cancelled without notice.

Cruises: If reservation is made after final payment due date, prevailing rates and availability apply.

## TOUR CANCELLATIONS:

If cancellation is received by America by Rail more than 75 days prior to departure (90 days for cruise), \$100 of your deposit will be retained. For cancellations received within 75 days of departure, the following per person cancellation fees apply (90 days for cruise):

- 76-90 days prior to departure: (cruise only)  
20% of total tour cost.
- 46-75 days prior to departure:  
25% of total tour cost.
- 15-45 days prior to departure:  
50% of total tour cost.
- 14 days or less prior to departure:  
100% of total tour cost.

The total tour cost includes tour price, add-ons and up-grades.

Refunds will be made approximately 30 days after the conclusion of the tour.

Payment / cancellation exceptions are noted on tours.

## TOUR PRICE INCLUDES:

### TRANSPORTATION

Rail transportation over the tour route and motorcoach, van, or other modes of transportation where specified in the tour description.

### TRAIN ACCOMMODATIONS

All tours except those categorized as Coach Class include private Roomette on Amtrak overnight trains and Bedrooms (double occupancy) or Roomettes (single occupancy) on VIA Rail Canada overnight trains. Bedrooms on Amtrak are available at an additional cost. Reclining coach seats are included on U.S. and Canadian trains used only during the daytime except for those categorized as Coach Class. Coach Class tours include reclining coach seats with leg rests on Amtrak trains. Meals on the trains are included for those traveling Coach Class on the North American tours as indicated in the itinerary.

### CRUISE ACCOMMODATIONS

Cruise tours include inside staterooms (double occupancy) on cruise ships. Upgraded staterooms may be available at an additional cost.

### HOTELS

Accommodations are based on two persons sharing a room with bath. Two-bedded rooms are provided in most instances. However, sometimes their availability is limited. If a two-bedded room is required, please notify America by Rail at time of registration.

America by Rail reserves the right to substitute hotels for those named in any tour description, when necessary. Every effort is made to have hotel rooms available for occupancy upon arrival. There may be instances when rooms are not available until later.

### SINGLE ROOMS

Single rooms at hotels and Amtrak Roomettes on a single basis are available at a supplemental cost.

### SIGHTSEEING/ADMISSIONS

Sightseeing, as outlined in the itineraries, will be provided by motorcoaches in most instances. Admission fees are

included as specified. Sightseeing tour arrangements may be altered if required.

### MEALS

All included meals are listed in the tour itinerary. Persons requiring a special diet must inform America by Rail at the time of registration. Not all restaurants/trains will be able to honor special requests. Due to events beyond our control, trains are sometimes delayed and supplies may become limited. If you have special dietary requirements, please make sure you have a sufficient supply of nourishment to meet your dietary needs.

In the itineraries, the meals are listed at the end of each day using CB for Continental breakfast, B for breakfast, L for lunch, and D for dinner.

### BAGGAGE

For your convenience and to expedite movement, baggage handling is limited to one suitcase per person. Transfer and portage of one suitcase per person is included at overnight stopovers. On most tours the one suitcase per person is handled by America by Rail and is checked through to the next destination. Carry-on luggage is used while en route. America by Rail is not responsible for loss or damage to your baggage or for any lost, stolen or destroyed item. Specified transfers between rail stations and hotels are included.

### TOUR DIRECTORS

Services of a qualified America by Rail Tour Director are included for all matters pertaining to the tour. Tour Directors will meet all tour members at the origination city.

### TIPS AND TAXES

All gratuities to hotel staff (except to chambermaids), sightseeing guides and drivers are included. Gratuities for sleeping car attendants and meals aboard the train are included. Gratuities for meals specified in the tour itinerary are included. Gratuities for cruise ship stateroom stewards and dining waitstaff are included.

### TOUR PRICE DOES NOT INCLUDE:

Transportation and tips between your home city and the official origination city; charges for excess baggage; health, accident or baggage insurance; tips to chambermaids and for personal services; items of a personal nature such as laundry; meals, except those specified as included; gratuities for special services; charges for room service, and alcoholic beverages with included meals.

Gratuities to your America by Rail Tour Directors are an industry expectation. They should be extended on an individual basis, not as a group.

### RAIL SCHEDULES:

The routing and features described in tour descriptions may be altered to adjust to rail schedules in effect at the time of the tour. America by Rail reserves the right to substitute motorcoach or air travel for unavailable rail schedules, misconnections, delays or other causes.

### TRAVEL DOCUMENTS :

A valid passport will be required for any trip crossing international borders. i.e. into or out of the United States. At time of reservation we will need your date of birth; gender, passport number, passport expiration date and issuing country.

### HEALTH, MOBILITY AND FITNESS TO TRAVEL:

Any type of disability requiring special treatment must be reported to America by Rail at the time of registration. Passengers requiring special assistance, including without limitations those who permanently or periodically use a wheelchair, must be accompanied by someone who is fit and able to assist them, who will be totally responsible for providing all required assistance. Participants will be asked to submit a confidential medical form for each tour.

### SMOKING:

Smoking is not permitted on America by Rail motorcoaches. Those who smoke may do so at any of the frequent stops we make. All Amtrak and VIA Rail trains are entirely smoke-free. If time is available at station stops, it will be announced by the conductor. Cruise ships policies vary from line to line, but all have designated areas to accommodate smokers.

### PLEASE NOTE:

America by Rail reserves the right, at its sole discretion, to accept or retain any individuals as members of the tour. The acceptance of any service provided as part of an America by Rail tour, or any ticket or voucher, shall be deemed to be acceptance of and consent by the tour member to these conditions.

All rates published herein are in U.S. dollars and based on tariffs and exchange rates in effect on the printing date of the tour brochure. Prices and arrangements are subject to change without notice.

No persons, other than a representative of America by Rail, authorized by a document in writing, may vary, add or waive any term or condition set forth in the preceding provisions.

A \$50 per person fee will be assessed for each itinerary alteration requested after final arrangements are confirmed.

It is our company policy to issue a tour roster to all tour participants containing all tour participants' names and addresses. If you do not want your address included, you must let us know at time of reservation.

Times, schedules, entertainment and activities are subject to change without notice.

### IMPORTANT INFORMATION REGARDING FUEL SUPPLEMENT:

Please be advised America by Rail reserves the right to apply a fuel supplement for all guests should the price of oil warrant it.

### RESPONSIBILITY CLAUSE:

America by Rail acts only in the capacity as an agent for the owners and contractors providing means of transportation, hotel or other services. All tour services, tickets and vouchers are subject to any and all terms and conditions under which such means of transportation, hotel or other services are offered or provided. America by Rail shall not be or become liable or responsible in any way whatsoever, for any loss, injury or damage from acts of God, sickness, theft, weather, strikes, war, or quarantine however caused or arising.

America by Rail reserves the right to cancel a tour in the event tour participation does not meet minimum requirements.

America by Rail shall not be obligated to honor any booking resulting from, nor shall be responsible or liable whatsoever in connection with, misprints or errors of any kind, whether in brochures, advertisements, on the Internet, during the booking process or otherwise, that result in traveler being undercharged for the tour. America by Rail reserves the right, prior to departure, to collect the correct fare or cancel the booking and refund any payment made by traveler.

### AMTRAK STATEMENT:

The National Railroad Passenger Corporation (Amtrak) is not to be held responsible for any act, omissions, or event during the time passengers are not on board their trains or conveyance. The passenger contract in use of the National Railroad Passenger Corporation (Amtrak) when issued, shall constitute the sole contract between the National Railroad Passenger Corporation (Amtrak) and purchaser of these tours and/or passenger. All conditions are subject to the laws of the District of Columbia, U.S.A.

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